

# I can't log in to the Funding Portal and I'm not receiving new login credentials. What should I do?

If you experience login issues or do not receive new credentials, please check the following:

1. **Make sure you are on the correct website:** The Funding Portal is available at <https://fundingportal.wwtf.at/calls/>. Please note that <https://wiki.wwtf.at> is *not* the correct website and does not allow login for applications.
2. **Contact the Call Manager:** If the issue persists, please reach out directly to the Call Manager responsible for the respective call and describe the problem. Contact details can be found on the respective call page.

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